



Retracting Clothesline Spool and Line Replacement Product Manual

Suits models: Extendaline™ Ultra™, Quatro™ 4, Sietro™ 6, Extenda™ 4 and 6

- Remove the end covers by unscrewing the screws in the middle. See **Fig 1**.
- Remove the Retracting Clothesline from its mounting place.
- Using a small flat screwdriver, unclip both ends of the cabinets (top and bottom). Pull out and up to remove. See **Fig 2**.
- Pull out the Arm from the Cabinet approximately 150mm (6"). If the Line is still attached to the Arm, cut it off and push the knot into the Arm and out through the hole in the bottom. See **Fig 3**.
- Unclip the front of the Spool Carrier outwards and upwards from the front tube to remove. See **Fig 4**.
- Slide PVC Line out from the Tensioner.
- Replace the Spool and Spool Carrier assembly. Position the rear of the Carrier onto the Rear Tube and snap the front down. The reverse of removing it. See **Fig 5 and 6**.
- Thread the line through the Tensioner, between the guide posts and through the corresponding hole in the Arm.
- Pull the line through the bottom hole in the Arm and mark it 1.2m (3'8") from the end.
- Tie a figure '8' knot in the line, 50mm (2") (maximum) from the mark towards the Arm.
- Cut the line at the 1.2m (3'8") mark and tuck the tail of knot into the Arm.

IMPORTANT: During the process described above, ensure that the line is held firmly and does not spring back. Should this occur, you first must re tension the spool by pulling out the line until the spool unwinds two full turns. Then, holding the spool so it does not turn, manually wind the line around the spool twice. Finally, once again assuring that the spool does not rewind again, thread the line through the Tensioner, between the guide posts and through the corresponding hole in the Arm.

- Replace the Top and Bottom Cabinets by locating the front nose first and then clipping the back into position, the reverse of **Fig 2**.
- Mount the Retracting Clothesline firmly back in its mounting place.
- Replace the end covers by locating the lugs in the back of the cover into the slots in the end plates. Secure with the middle screws.

NOTE: You will not require the tensioner component which is included in the pack. Remove it from the spool assembly and discard.

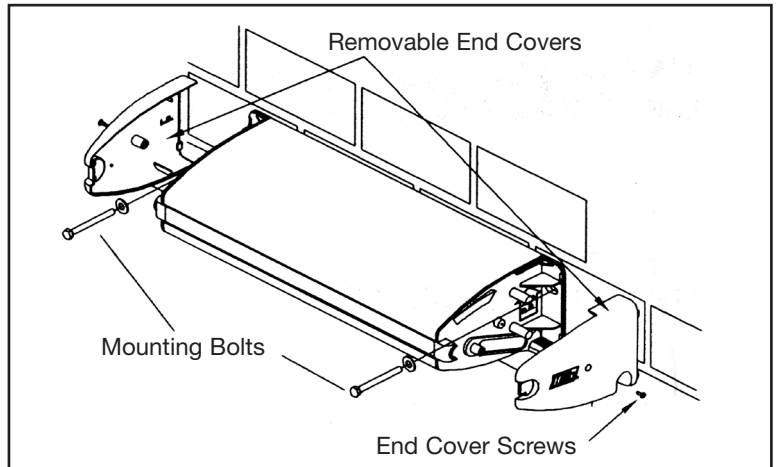
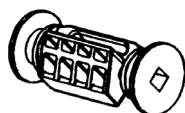


Fig 1

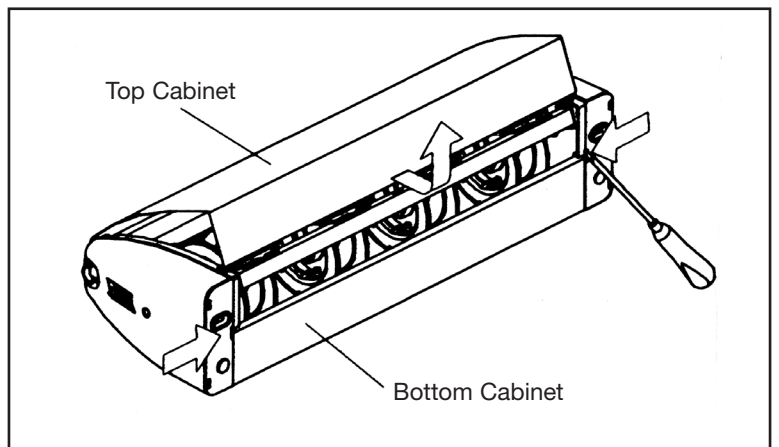


Fig 2

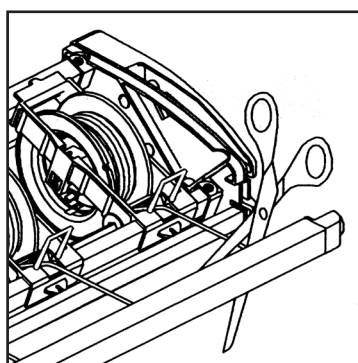


Fig 3

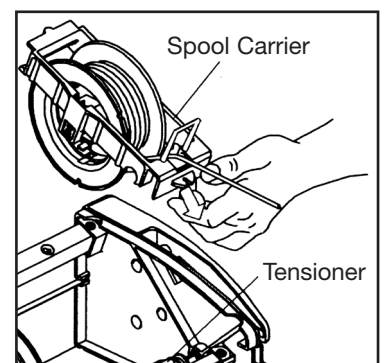


Fig 4

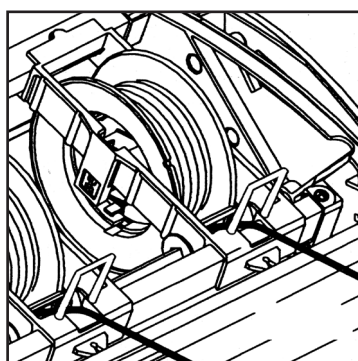


Fig 5

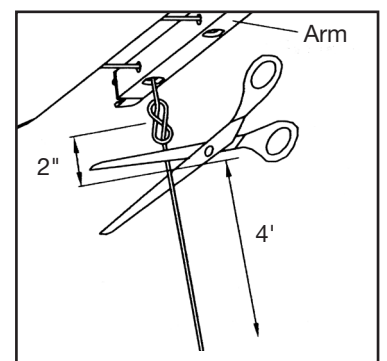


Fig 6

Hills Warranty

- Hills provides consumers with the following warranty in relation to this Product, in addition to complying with the requirements of any relevant legislation, including the Competition and Consumer Act 2010 (Cth) in Australia and the Consumer Guarantees Act 1993 in New Zealand (the **Acts**), except where a New Zealand consumer acquires the relevant Product for the purposes of a business.
- In this warranty, we have used the following definitions:
 - Hills, our or we** means Hills Holdings Limited (ABN 35 007 573 417) of 159 Port Road Hindmarsh South Australia 5007;
 - Products** means the following goods manufactured by Hills (including products manufactured for Hills by its contract manufacturers): **Hills Retracting Clothesline Spool and Line Replacement**;
 - Material** means a material or component used by Hills in the manufacture of the Products;
 - Warranty Period** means 1 year from the date of purchase of the relevant Product. If the Product or part (as the case may be) is repaired or replaced, there will be no extension to the original warranty period; and
 - Workmanship** means the handling, assembly and manufacturing processes performed by or on behalf of Hills in order to manufacture the Products.
- Hills warrants that for the duration of the Warranty Period, all Products will be free of faults arising from defects in Workmanship or Materials, on the terms and conditions set out in this warranty.
- Hills undertakes that if during the Warranty Period any Product, or any part of a Product, has failed to operate correctly due to faulty Workmanship or defective Material, it will repair or replace the Product or part (as the case may be) free of charge provided that the following procedure is met:
 - The consumer must contact Hills upon becoming aware of any defect to a Product. The contact details for Hills are set out in this warranty and under the heading "Hills Contacts".
 - Following consultation with Hills, Hills will determine whether there is a defect, and if so Hills agrees to (at Hills' option):
 - in the case of goods – repair, replace or supply equivalent goods, or pay the cost of any of those remedies to the consumer; or
 - in the case of services – supply the services again or pay the cost of having the services supplied again.
 - If Hills requests the return of the applicable Product or part, Hills will be responsible for the collection and freight costs of returning that Product or part. The consumer agrees to assist Hills with any reasonable request to enable Hills to collect such Product or part.
 - Hills also agrees to be responsible for the freight costs to deliver any new Product or replacement part to the consumer.
- This warranty is in addition to any non-excludable legal rights or remedies conferred on the consumer under any applicable Act and any similar laws. To the extent permitted by law, Hills' liability for any non-excludable condition or warranty is limited to rectifying any defect at its option, as set out in paragraph 4(b).
- Subject to the requirements of any applicable Act or legislation and to the extent permitted by law, no liability (whether expressed or implied) of any nature whatsoever, is accepted by Hills for any consequential loss, damage or injury arising as a result of any fault in the Products.

- This warranty does not extend to damage to Products which occurs during transit or transportation, or which is caused by any abuse, accident or improper installation, connection, use, adjustment or repair or use of goods otherwise than in accordance with instructions issued by Hills.
- The warranty on Products is waived if any addition or attachment to the Products do not have Hills' specific approval or are not sold as Hills products. The Products are designed to perform specific tasks under established test loads and unauthorised attachments may produce stresses for which the design is not appropriate.
- The following applies to consumers who purchased a relevant Product in Australia:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Hills Contacts

We are committed to providing you with complete customer satisfaction. If you have any questions or comments about our products or services please contact your nearest customer service centre during their local business hours:

Australia

1300 300 564
info@hills.com.au

New Zealand

09 262 3052
sales@hills.co.nz

United States

877 534 1371 (Eastern)
gsutterlin@verizon.net

Europe

+44 (0) 118 973 8971 (UK)
enquiries@greenergardensolutions.co.uk

South Africa

021 442 1540
info@stingray.co.za

Hills Websites

www.hills.com.au
Hills Branded Products

www.hillsholdings.com.au
Hills Holdings Limited

Please retain this Product Manual. Record the following information for future reference.

Product Number (printed on label): FD

Date of purchase:

Name and location of store:

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Hills Holdings Limited
A.B.N. 35 007 573 417

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Designed and tested under a
Quality System that meets Hills
demanding quality specifications.

Made in China